



THERMAL REMEDIATION CLIENT PREPARATION CHECKLIST

IMPORTANT: This notice must be signed before our thermal remediation team arrives.

McCloud Services' service specialists are trained to treat your bed bug infestations with minimum damage to your home and furnishings. However, we require that the less heat-tolerant items listed below are removed. Place these items in boxes labeled "Do Not Heat" and place the boxes near the front door. Do not remove these items from the building, as they may be infested. Your service specialist will inspect these items for bed bugs and leave for property management to remove from the area. Should these items show signs of infestation; McCloud Services will provide treatment options available for those items. Once the facility has been cleared of each of the items listed below, initial under "Client."

If you have questions, please talk with your McCloud representative prior to treatment.

Toll Free: 800-421-6437

Email: mccloud15@mccloudservices.com

McCloud	Client	
		People, plants and animals (including fish and aquariums)
		Candles, wax, crayons, lipstick, cosmetics and other products that may melt
		Medicines and vitamins
		Aerosol cans (hairspray, insect repellent, asthma inhalers, cleaning products, etc.), fire extinguishers, and other combustible items (lighters, propane, etc.)
		Firearms and ammunition
		Oil paintings and acrylic paintings
		Fresh fruit and vegetables, chocolates, carbonated beverages, wines, liquors
		Antique furniture with finish or fragile glue points
		Musical instruments and collectibles may be heat sensitive, such as guitars
		Other:

Wrap articles that are impractical to remove in an insulating material. Small items, such as medicines, food and cosmetics, may be placed in a refrigerator.

Please make the following preparations **BEFORE** our thermal remediation team arrives. Please initial each item under "Client" as preparation is completed.

McCloud	Client	
		Please leave everything except for the items listed above in the home. This includes clothing, bedding, furniture, TVs, and computers. It's important to leave everything in place as bed bugs and their eggs may be found on nearly any item, and we want to ensure none survive or are brought back into the home.
		Move all furniture and belongings a minimum of 8-12 inches from the wall
		Remove all items (pictures, wreaths, décor, knickknack shelves) from the walls. You may leave unframed posters.
		Remove lampshades from lamps and stack on floor (to prevent them from blowing over)
		Turn over rubber-backed rugs and remove foam rubber mats from floor
		Drawers and linen closets should be loosely filled (not packed tight)
		Remove all items off of floors in closets
		Leave clothes hanging in closets. If possible, space clothes apart to help with heat distribution. Hangers may get hot so protect heat-sensitive fabrics
		Drain water beds. Deflate air beds.
		Remove all electric wall socket covers for pesticide application access
		It's the owner or agent's responsibility to notify our company of the presence of fire sprinklers and heat sensors. Please remove batteries from smoke detectors.
		Have a spare set of clothing for day of treatment in a sealed plastic bag. This needs to be inspected and approved by a McCloud representative.

Important Information

- If the areas to be treated are not prepared according to this notice, a preparation fee and/or a reschedule fee (\$250 minimum) may be assessed.
- In most cases, it is necessary for us to pull back carpet to expose bed bugs. We recommend hiring a professional carpet installer to reattach the carpet. Reattachment is not included as part of our service.
- Some structures may require extra time (24-48 hours) for successful treatment. Unreliable power sources and concrete structures are common reasons for longer treatment times. Your McCloud representative will work to keep you informed of any changes.
- When material applications are included as part of the treatment service, we may drill small 1/8th-inch holes in the walls to treat for bed bugs in the voids between building studs.
- A vacuum will be used to eliminate dead and live bed bugs observed in baseboard areas and on furniture. A crack and crevice tool will be used to assist in getting to the areas where the bed bugs are harboring. Vacuums will not pick up eggs very easily but are a good way to eliminate accessible adults, nymphs, and caste skins.
- It may be necessary to have access to electrical power.
- Please provide three car length’s parking space to accommodate the heat unit.
- After the thermal remediation treatment, the treated area may still be warm. Items may have been moved around to evenly distribute the heat. You may cool the area down as needed (open windows, turn on air conditioning, use fans, etc.) and move everything back into place.

McCloud assumes no liability for damage to structures not built to local codes, or for faulty gas meters, pipes, or wires. We are not liable for damage to old, oxidized, or improperly applied, peeled, or chipped finishes. We also assume no liability for damage to painted surfaces.

HIGH TEMPERATURE WARNING: Thermal remediation involves high temperatures up to 140° F. The above precautions are suggestions and do not include everything that may be affected by heat. It is the tenant’s responsibility to identify and safeguard any items that may be affected by the treatment. McCloud assumes no liability for damage to structures or items that are not heat safe.

TURBULENT AIRFLOW WARNING: Thermal remediation involves turbulent air flow that may disturb loose paper, lampshades, and other lightweight items. Please gather loose papers and articles and place them in boxes.

I/we the undersigned have read, reviewed, and agreed to all the provisions contained herein and have acknowledged receipt of an exact copy of this safety notice. In the event that I/we do not comply with the requirements of this notice, I/we agree to hold the licensed Company/Operator, and any others involved in the completion of stated treatment, harmless of any liabilities connected with this treatment.

Account Name: _____ Service Date: _____

Owner / Agent Name: _____

Phone: _____ Alternate Phone: _____

Owner / Agent Signature _____ Title _____ Date _____