



SERVICE SPECIALISTS SINCE 1904

BED BUG HEAT TREATMENT PROGRAM

1-800-332-7805
www.mccloudservices.com

We realize how damaging a single bed bug sighting can be to a company's reputation, which is why we offer highly effective bed bug treatment programs to help companies combat bed bug infestations safely and efficiently.

THE FACTS ABOUT BED BUGS



WHAT ARE BED BUGS?

Bed bugs are small, reddish brown, flat-bodied insects about 3/16" long or smaller. These tiny pests are often found around mattresses, box springs and nightstands, as well as behind headboards and wall voids. Bed bugs seek refuge in the cracks and crevices of furniture, under floorboards and even behind light switches and pictures on the walls. They hide during the day and come out to feed at night on the blood of humans, small animals or birds, and may live for months without feeding.

HOW DO YOU GET BED BUGS?

Because of their tendency to "hitchhike," bed bugs are frequently introduced into a home or business through furniture, luggage or other items that have been in infested areas. Contrary to popular belief, bed bugs are not associated with uncleanly environments and can be found in even the nicest homes, hotels, restaurants and shops.



HOW DO I KNOW IF I HAVE BED BUGS?

Besides actually seeing live or crushed bed bugs, a common sign is the presence of reddish blood and dark fecal spots on bedding and furniture. Shed skins of the young bed bugs can usually be found where bed bugs hide during the day. Some people have a reaction to bed bug bites and may experience itching, redness, rashes, or welts.

THERMAL REMEDIATION: AN EFFECTIVE SOLUTION

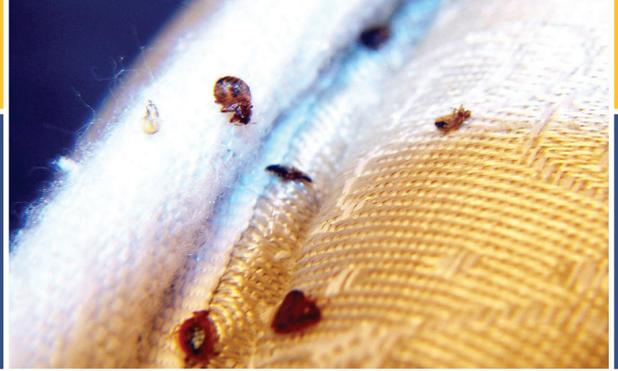
Using environmentally-responsible thermal remediation technology, our trained technicians eradicate bed bug infestations safely and quickly. Thermal remediation, or bed bug heat treatments, is our recommended treatment process.

THERMAL REMEDIATION PROCESS

Heat kills all stages of bed bugs, including: eggs, young and adults. A heat treatment often involves a two-step process:

1. A targeted heat treatment during which the entire treatment area is heated to 120°F or higher. The hot air is circulated using fans, and temperatures are monitored throughout the treatment area(s).
2. An application of noninvasive residual insecticide into cracks and crevices. In most cases, this two step process eliminates all bed bugs within the treated area(s).

GET RID OF BED BUGS SAFELY & QUICKLY



THE HEAT TREATMENT PROCESS

PREPARATION

To ensure that our bed bug control is as effective as possible, we request our clients make the proper preparations before treatment. The more preparation done, the more effective the treatment will be. Little to no preparation will result in lesser control results, and may result in having to reschedule treatment until preparation is completed. If the area(s) to be treated are not prepared at the time the service specialist arrives and we must reschedule the treatment, a trip charge will be assessed.

The effect of the treatment will be apparent in the first few days, with longer term control taking a couple of weeks or more (depending on pre-treatment preparations made and the size of the infestation).

HEAT APPLICATION

Using specifically designed heaters, we raise the temperature in an infested room above 120°F and distribute the heat throughout the area with fans. Our trained service specialists carefully monitor the heat levels and distribution via remote electronic temperature sensors strategically placed in the room, which send signals to a computerized system. Contents in an infested room may be moved to eliminate any cold spots and to ensure we reach and maintain a level of heat lethal to bed bugs. Our service specialists often apply a non-invasive residual insecticide in conjunction with the heat treatment.

REQUEST A QUOTE

Because many factors affect the cost of providing heat treatments, including severity of infestation as well as number and sizes of the rooms to be heated, we provide you with a solution suited to your individual situation. Please contact your local McCloud service center at 800-332-7805 or simply fill out the online contact form at www.mccloudservices.com

THERMAL REMEDIATION IS THE PREFERRED TREATMENT PROCESS BECAUSE:

- Is odor free
- Is time sensitive and convenient, allowing for only one day of treatment. The process takes only one day and only one treatment is required.
- Requires less preparation



HEAT TREATMENTS THE PREFERRED METHOD



ABOUT McCLOUD SERVICES

Founded in 1904, McCloud Services is a leader in integrated pest management solutions, serving the food supply chain of custody, health care, hospitality, property management and retail industries. Protecting more than half of the largest food related brands in the U.S., our highly trained and experienced service specialists and entomologists use an ongoing, flexible approach designed to meet each clients' specific needs.

Our mission is to protect our customer's health, property, food and environment while providing the highest level of safety for our employees and the general public. We adhere to our core values in our relationships with our customers and each other. McCloud Services is a founding member and shareholder in Copesan, an alliance of premier pest management companies with locations throughout North America.



Regional Service Locations

**Illinois, Indiana, Iowa, Kansas, Kentucky,
Missouri and Tennessee**

www.mccloudservices.com
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COMMITTED TO YOUR SAFETY AND THE ENVIRONMENT

To operate our business with respect to the environment, we implement environmental management practices that enhance both ecology and efficiency. We take our cues from nature, not only in the design of our pest management programs, but also in our corporate philosophy. As a result, we approach solving pest management issues within the context of the natural ecology, by exploring and implementing innovative alternatives to traditional pesticides.

In order to protect the health and safety of our clients, their employees and customers, as well as the integrity of our clients' brands, we strive to lessen the negative impact on the environment arising from our business activities and to encourage an ecological mindset within our staff. We emphasize the need for our employees to wisely use resources by training them in the proper use and disposal of environmentally sensitive materials, in conjunction with minimizing the overall use of these materials in our operations. We give equal consideration to the impact of environmentally sensitive materials on:

- The safety of the people effected by it
- The efficacy
- The environment

We assure our leadership in environmental care by operating in compliance with applicable safety and environmental regulations and laws, and by exceeding regulatory requirements in both degree and timing wherever possible.

We respect the earth on which we are all dependent. We value our society, the communities where our customers and employees live and the quality of the world which future generations will inherit.